

Terms and Conditions for Booking Extras

Term and conditions for booking extras

These terms and conditions govern the purchase of additional extras by the guest during their stay with us. By booking and purchasing these extras, you agree to the following terms:

Booking and Payment

1. All extras must be pre-booked through our online guides
2. Payments must be made with credit/debit cards and full payment for extras is required at the time of booking
3. A confirmation of the booking will be issued upon receipt of payment. Please check this and notify immediately of any discrepancies

Availability

- 2.1 All extras are subject to availability at the time of booking
- 2.2 We reserve the right to cancel or amend the availability of an extras at any time. In such cases, a full refund will be provided

Cancellation and Refunds

- 3.1 If you wish to cancel any extras, you must notify us immediately in writing (email is acceptable)
- 3.2 If you cancel your booking extra more than 14 days prior to arrival you will be reinstated with a full refund, if you cancel the booking extra 14 days less before your arrival no refund will be provided
- 3.3. If we cancel the provision of any extra due to unforeseen circumstances, you will receive a full refund

Use of Extras

4.1 Extras are provided for the exclusive use of the guest(s) who have booked them

4.2 Guests are responsible for ensuring the appropriate use of any booking extras and can be charged an extra fee for mis-use of an extra

Liability

5.1 We will not be held liable for any injury, loss or damaging arriving from the use of extras

5.2 Guests are advised to ensure they have adequate travel insurance to cover any incidents regarding the use of booking extras

Complaints

6.1 Complaints regarding the use of extras must be reported to us immediately giving us the opportunity to address the issue during your stay

6.2 Complaints made after your departure will be considered but may not be eligible for compensation

Pricing

7.1 Prices for the booking extras are as advertised and are subject to change without notice

7.2 Prices confirmed at the time of the booking will be honoured

7.3 All prices include VAT (if applicable)

Amendments

8.1 Amendments to bookings for extras are subject to availability and may incur an additional charge with any changes to the booking must be agreed upon in writing

Privacy and Data Protection

9.1 Personal data collected for the booking extras will be processed in accordance with our **privacy policy** (please add link as the copy will be added to email)

9.2 We will not share your data with third parties except as required to fulfil your booking by law

Governing Law

10.1 These terms and conditions are governed by and construed in accordance with the law of England and Wales

10.2 Any disputes arising under or in connection with these terms shall be subject to the excluding jurisdiction of the course of England and Wales

If you have any questions regarding these terms and conditions, please contact us at:

Email: info@fairviewlodges.co.uk

Phone: 07904686659